



Failsworth and Hollinwood District Partnership

September 2014

Money management, 1st June to 31st August 2014

1. Background

- 1.1. Oldham CAB delivers debt advice sessions on a weekly basis in the Failsworth and Hollinwood District. These sessions alternate weekly between Failsworth Town Hall and Limehurst Library, complementing CAB sessions funded by Oldham Council that also alternate weekly ensuring weekly provision in both.

2. Performance

- 2.1. Due to a shortage of staff caused by uncertainty in our council funding we have been unable to provide all our neighbourhood advice sessions. We have managed to maintain the Failsworth Town Hall sessions throughout the period but those in Limehurst Library have not been provided since mid June. All sessions will be delivered from the 25th September. We will only be invoicing for the services delivered.
- 2.2. For this period we have helped a total of 73 people, 42 funded by the district partnership. This is made up of 61 in Failsworth and 12 in Limehurst.
- 2.3. The amount of debt rescheduled for this 3 month period is £21,116. The additional income raised through identifying eligible benefit payments totalled £31,631.

3. Further development

There have been some changes to our delivery model across the borough that will soon result in improved access to CAB advice in your areas. We have modernised our face to face gateway service that was in the Civic Centre to a telephone advice service, AdviceLine. This service will very soon be freely available through Council public access telephones in Access Oldham and each district Town Hall or Library. This will ensure

free access to from Monday to Friday (possible future extension to Evenings and weekends) within their community and fit seamlessly with the face to face service that will be focused on those that require more complex support.

4. Clients by ward

Local Authority	Ward	Failsworth Town Hall	Limehurst Library	
Oldham	Alexandra	1	0	
	Chadderton North	0	1	
	Coldhurst1	1	0	
	Failsworth East	20	0	
	Failsworth West	22	0	
	Hollinwood	8	8	
	Medlock Vale	0	1	
	Saddleworth North	2	0	
	Saddleworth West	1	0	
	St Mary's	1	0	
	Werneth	1	0	
	Manchester	Miles Platting	4	0
		Whalley Range	0	1
Tameside		1	1	
		61	12	